

SKELTA

FOC Process Manual

FEATURES

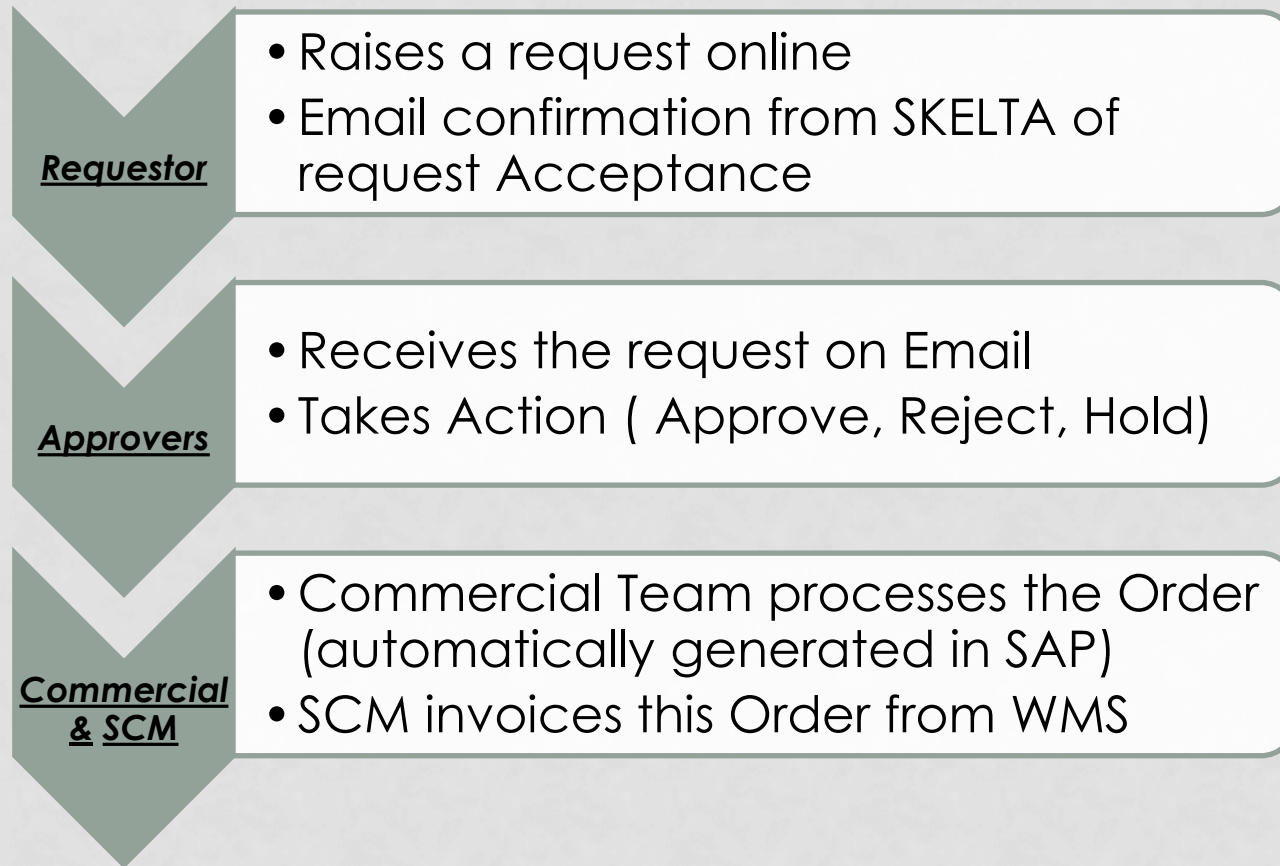
Simple

Transparent

Online – on the GO

**Alternative to SAP Order
Processing**

THE PROCESS



THE FLOW

Requestor

- Open the FOC process URL (LAN or WAN)



THE FLOW

Requestor

- Confirm the credentials

FUJIFILM

FOC Process

amit.thakur@fujifilmindia.com

.....

MEDICAL

Login Forgot password?

Best Visible on below browsers:

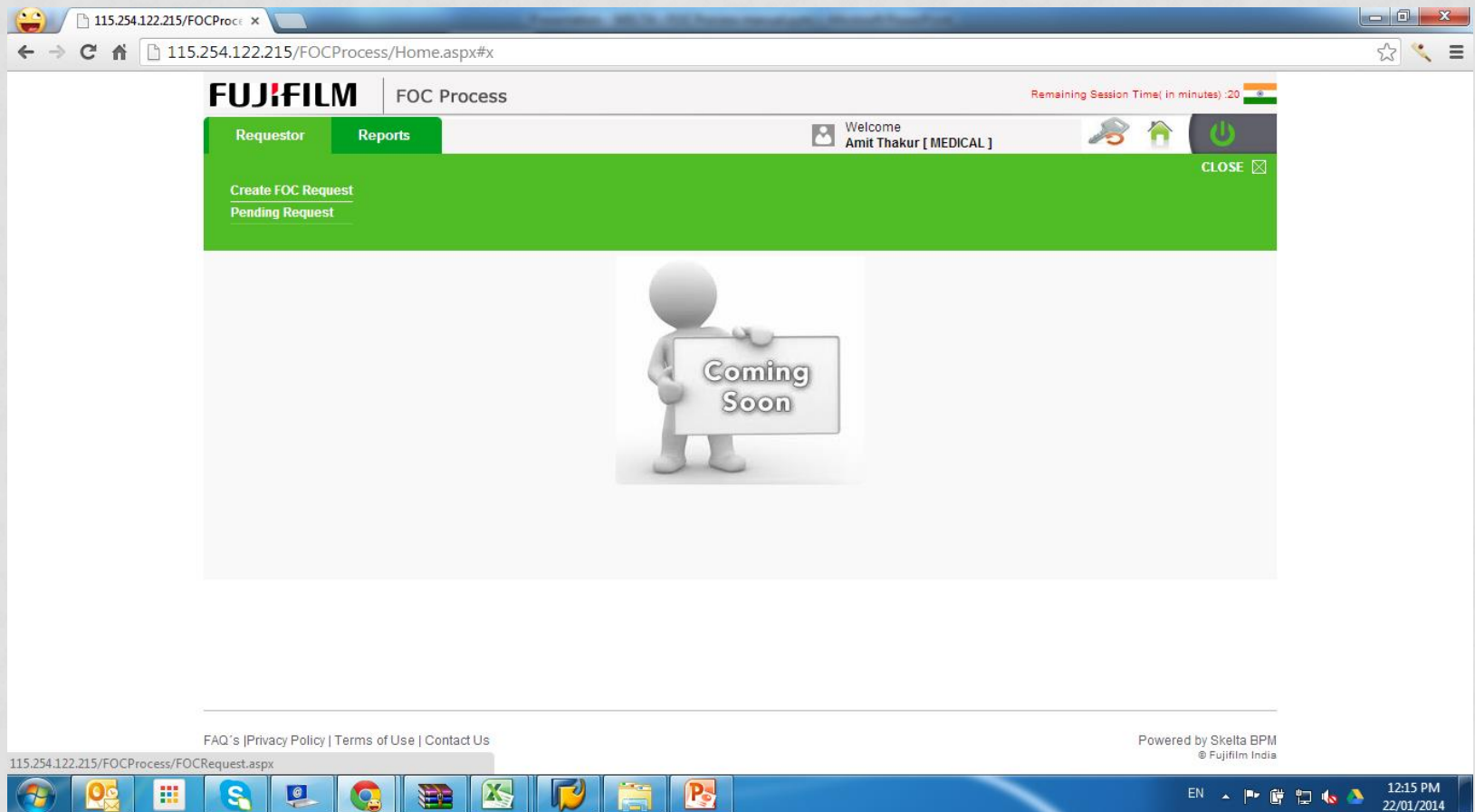
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THE FLOW

Requestor

- Click on the “Requestor” Tab & “Create FOC Request” Link



THE FLOW

Requestor

- Put in the customer name (code preferred) & select from Dropdown options

The screenshot shows the Fujifilm FOC Process web application. The browser address bar displays the URL 115.254.122.215/FOCProcess/FOCRequest.aspx. The application header includes the Fujifilm logo, the title 'FOC Process', and a 'Remaining Session Time' of 15 minutes. A navigation bar contains 'Requestor' and 'Reports' tabs, with 'Requestor' selected. A 'News' section displays a message: '1. Please Dont Process FOC Invoice of Interstate Billing and for'. Below this, a 'FOC Request' section has a 'Click to Show Search..' button. The main form contains two columns of fields. The left column includes 'Date' (1/22/2014), 'Division' (MEDICAL), 'Requestor Name' (Amit Thakur), 'Customer Name' (empty), 'Service Type' (dropdown with 'Select here'), 'Reason Code' (dropdown with 'Select'), and 'Remarks' (text area with an 'Attach here' link). The right column includes 'Request Number' (FOC-MD220120140445), 'Location' (West / Maharashtra / Mumbai), 'Customer Code(SoldToCode)' (nizams), 'Address' (NIZAMS INSTITUTE OF MEDICAL SCIENCE[0001004702]), 'Customer Code(ShipToCode)' (Type here to search), 'Contract / PO Number' (Type here to search), and 'Support Type' (dropdown with 'Select here'). At the bottom, a table header for materials is visible with columns: Material Code, Description, Plant, Storage, Available Quantity, Quantity, and M/C Serial. Each column has a corresponding search input field. An 'Add' button is located below the table header. The footer contains links for 'FAQ's', 'Privacy Policy', 'Terms of Use', and 'Contact Us', along with the text 'Powered by Skelta BPM © Fujifilm India'.

115.254.122.215/FOCProcess/FOCRequest.aspx

FUJIFILM FOC Process Remaining Session Time(in minutes) : 15

Welcome Amit Thakur [MEDICAL]

1. Please Dont Process FOC Invoice of Interstate Billing and for

FOC Request

Click to Show Search..

Date	1/22/2014	Request Number	FOC-MD220120140445
Division	MEDICAL	Location	West / Maharashtra / Mumbai
Requestor Name	Amit Thakur	Customer Code(SoldToCode)	nizams
Customer Name		Address	NIZAMS INSTITUTE OF MEDICAL SCIENCE[0001004702]
Service Type	Select here	Customer Code(ShipToCode)	Type here to search
Reason Code	Select	Contract / PO Number	Type here to search
Remarks		Support Type	Select here

Attach here

Material Code	Description	Plant	Storage	Available Quantity	Quantity	M/C Serial
Type here to search		Type here to search	Type here to search			

Add

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THE FLOW

- Select Option Service Request from “Service Type” Dropdown

Requestor

115.254.122.215/FOCProcess/FOCRequest.aspx

FUJIFILM FOC Process

Remaining Session Time(in minutes) :17

Welcome
Amit Thakur [MEDICAL]

Requestor **Reports**

News Dont Process FOC Invoice of Interstate Billing and for the states Jammu, Punjab and West Bengal !!!

FOC Request

Click to Show Search..

Date	1/22/2014	Request Number	FOC-MD220120140445
Division	MEDICAL	Location	West / Maharashtra / Mumbai
Requestor Name	Amit Thakur	Customer Code(SoldToCode)	0001004702
Customer Name	NIZAMS INSTITUTE OF MEDICAL SCIENCE	Address	- HYDERABAD - 500082
Service Type	Select here	Customer Code(ShipToCode)	0001004702
Reason Code	Service Request	Contract / PO Number	Type here to search
Remarks	Other Sales Reason	Support Type	Select here

Attach here

Material Code	Description	Plant	Storage	Available Quantity	Quantity	M/C Serial
Type here to search		Type here to search	Type here to search			

Add

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EN 12:22 PM
22/01/2014

THE FLOW

Requestor

- Select relevant option from “Reason code” Dropdown

The screenshot displays the Fujifilm FOC Process web application interface. The browser address bar shows the URL `115.254.122.215/FOCProcess/FOCRequest.aspx`. The application header includes the Fujifilm logo, the title "FOC Process", and a user welcome message "Welcome Amit Thakur [MEDICAL]". A "Remaining Session Time" of 14 minutes is displayed. The main navigation bar has tabs for "Requestor" and "Reports", with "Requestor" being the active tab. Below this, there's a "News" section and a "FOC Request" section. The "FOC Request" section contains a form with various fields: "Date" (1/22/2014), "Division" (MEDICAL), "Requestor Name" (Amit Thakur), "Customer Name" (NIZAMS INSTITUTE OF MEDICAL SCIENCE), "Service Type" (Service Request), "Reason Code" (a dropdown menu with options: Select, REPLACEMENT AGAINST FAULTY PRODUCT, REPLACEMENT UNDER WARRANTY, and Replacement Against CMC), "Remarks" (with an "Attach here" link), "Request Number" (FOC-MD220120140445), "Location" (West / Maharashtra / Mumbai), "Customer Code(SoldToCode)" (0001004702), "Address" (- HYDERABAD - 500082), "Customer Code(ShipToCode)" (0001004702), "Contract / PO Number" (Type here to search), and "Support Type" (Select here). At the bottom of the form, there are fields for "Material Code", "Option", "Plant", "Storage", "Available Quantity", "Quantity", and "M/C Serial", each with a "Type here to search" prompt. An "Add" button is located at the bottom right of the form. The footer of the application includes links for "FAQ's", "Privacy Policy", "Terms of Use", and "Contact Us", along with the text "Powered by Skelta BPM © Fujifilm India". The Windows taskbar at the bottom shows the time as 12:24 PM on 22/01/2014.

THE FLOW

Requestor

- Select relevant option from “Reason code” Dropdown

The screenshot shows the Fujifilm FOC Process web application. The browser address bar displays the URL 115.254.122.215/FOCProcess/FOCRequest.aspx. The application header includes the Fujifilm logo, the title 'FOC Process', and a 'Remaining Session Time' of 12 minutes. The user is logged in as 'Amit Thakur [MEDICAL]'. The main navigation bar has 'Requestor' and 'Reports' tabs, with 'Requestor' selected. A news banner at the top states: '1. Please Dont Process FOC Invoice of Interstate Billing and for the states Jammu, Punjab and West Bengal'. The 'FOC Request' section contains a search bar and a form with the following fields:

Date	1/22/2014	Request Number	FOC-MD220120140445
Division	MEDICAL	Location	West / Maharashtra / Mumbai
Requestor Name	Amit Thakur	Customer Code(SoldToCode)	0001004702
Customer Name	NIZAMS INSTITUTE OF MEDICAL SCIENCE	Address	- HYDERABAD - 500082
Service Type	Service Request	Customer Code(ShipToCode)	0001004702
Reason Code	Replacement Against CM	Contract / PO Number	replacement Against Extended
Remarks	being considered as Free CMC Attach here		

Below the form is a table for material selection:

Material Code	Description	Plant	Storage	Available Quantity	Quantity
F114Y5396105B		Type here to search	Type here to search		
F114Y5396105B (HDD)					
[114Y5396105B]					
Hard Disk Drive[F114Y5396105B]					
HDD DRYPIX 7000 Win XP					
(F114Y5396105B)[Z1018000002021]					

The 'Add' button is located below the table. At the bottom of the page, there are links for 'FAQ's | Privacy Policy | Terms of Use | Contact Us' and a footer indicating 'Powered by Skelta BPM © Fujifilm India'. The Windows taskbar at the bottom shows the time as 12:26 PM on 22/01/2014.

THE FLOW

Requestor

- Part Description will be coming automatically.

The screenshot shows a web browser window with the address bar displaying "115.254.122.215/FOCProcess/FOCRequest.aspx". The page title is "FUJIFILM FOC Process". The user is logged in as "Amit Thakur [MEDICAL]" and the remaining session time is 10 minutes. The page has a navigation bar with "Requestor" and "Reports" tabs, and a "News" section with the text "and West Bengal !!!". The main content area is titled "FOC Request" and contains a form with the following fields:

Date	1/22/2014	Request Number	FOC-MD220120140445
Division	MEDICAL	Location	West / Maharashtra / Mumbai
Requestor Name	Amit Thakur	Customer Code(SoldToCode)	0001004702
Customer Name	NIZAMS INSTITUTE OF MEDICAL SCIENCE	Address	- HYDERABAD - 500082
Service Type	Service Request	Customer Code(ShipToCode)	0001004702
Reason Code	Replacement Against CM	Contract / PO Number	replacement Against Extended
Remarks	Replacement Against Extended Warranty Attach here		

Below the form is a table with the following columns: Material Code, Description, Plant, Storage, Available Quantity, and Quantity. The first row contains the following data:

Material Code	Description	Plant	Storage	Available Quantity	Quantity
F114Y5396105B	Hard Disk Drive	Type here to search	Type here to search		

An "Add" button is located below the table. The footer of the page includes links for "FAQ's", "Privacy Policy", "Terms of Use", and "Contact Us", along with the text "Powered by Skelta BPM © Fujifilm India". The Windows taskbar at the bottom shows the time as 12:28 PM on 22/01/2014.

THE FLOW

Requestor

- Select relevant Plant after entering WH Location

The screenshot displays the FUJIFILM FOC Process web application. The browser address bar shows the URL 115.254.122.215/FOCProcess/FOCRequest.aspx. The application header includes the FUJIFILM logo, the title 'FOC Process', and a 'Remaining Session Time' of 10 minutes. The user is logged in as 'Amit Thakur [MEDICAL]'. A navigation bar contains 'Requestor' and 'Reports' tabs, with 'Requestor' selected. A 'News' section displays a message: '1. Please Dont Process FOC Invoice of Interstate Billing and for the state'. Below this, a 'FOC Request' section contains a form with the following fields: Date (1/22/2014), Division (MEDICAL), Requestor Name (Amit Thakur), Customer Name (NIZAMS INSTITUTE OF MEDICAL SCIENCE), Service Type (Service Request), Reason Code (Replacement Against CM), and Remarks (Replacement Against Extended Warranty). To the right of these fields are: Request Number (FOC-MD220120140445), Location (West / Maharashtra / Mumbai), Customer Code(SoldToCode) (0001004702), Address (- HYDERABAD - 500082), Customer Code(ShipToCode) (0001004702), and Contract / PO Number (replacement Against Extended). A table at the bottom lists available materials with columns for Material Code, Description, Plant, Storage, Available Quantity, and Quantity. The first row shows Material Code F114Y5396105B, Description Hard Disk Drive, Plant zjas, Storage Type here to search, Available Quantity 1.000, and Quantity. A dropdown menu is open for the Plant field, showing the selected option 'FUJIFILM - Secunderabad[ZJAS]'. The footer contains links for FAQ's, Privacy Policy, Terms of Use, and Contact Us, along with the text 'Powered by Skelta BPM © Fujifilm India'. The Windows taskbar at the bottom shows the time as 12:28 PM on 22/01/2014.

115.254.122.215/FOCProcess/FOCRequest.aspx

FUJIFILM FOC Process

Remaining Session Time(in minutes) :10

Welcome
Amit Thakur [MEDICAL]

Requestor Reports

News

1. Please Dont Process FOC Invoice of Interstate Billing and for the state

FOC Request

Click to Show Search..

Date	1/22/2014	Request Number	FOC-MD220120140445
Division	MEDICAL	Location	West / Maharashtra / Mumbai
Requestor Name	Amit Thakur	Customer Code(SoldToCode)	0001004702
Customer Name	NIZAMS INSTITUTE OF MEDICAL SCIENCE	Address	- HYDERABAD - 500082
Service Type	Service Request	Customer Code(ShipToCode)	0001004702
Reason Code	Replacement Against CM	Contract / PO Number	replacement Against Extended
Remarks	Replacement Against Extended Warranty Attach here		

Material Code	Description	Plant	Storage	Available Quantity	Quantity
F114Y5396105B	Hard Disk Drive	zjas	Type here to search	1.000	

FUJIFILM - Secunderabad[ZJAS]

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EN 12:28 PM
22/01/2014

THE FLOW

Requestor

- Select relevant storage Location (ZJ51 or ZJ11)

The screenshot displays the Fujifilm FOC Process web application. The browser address bar shows the URL `115.254.122.215/FOCProcess/FOCRequest.aspx`. The application header includes the Fujifilm logo, the title "FOC Process", and a user welcome message: "Welcome Amit Thakur [MEDICAL]". A "Remaining Session Time" indicator shows 5 minutes.

The main content area is titled "FOC Request" and contains a form with the following fields:

Date	1/22/2014	Request Number	FOC-MD220120140445
Division	MEDICAL	Location	West / Maharashtra / Mumbai
Requestor Name	Amit Thakur	Customer Code(SoldToCode)	0001004702
Customer Name	NIZAMS INSTITUTE OF MEDICAL SCIENCE	Address	- HYDERABAD - 500082
Service Type	Service Request	Customer Code(ShipToCode)	0001004702
Reason Code	Replacement Against CM	Contract / PO Number	replacement Against Extended
Remarks	Replacement Against Extended Warranty Attach here		

Below the form is a table for selecting storage location:

Material Code	Description	Plant	Storage	Available Quantity	Quantity
F114Y5396105B	Hard Disk Drive	ZJAS	zj11	1.000	
			FF - Main[ZJ11]		

An "Add" button is located below the table. The footer of the application includes links for "FAQ's", "Privacy Policy", "Terms of Use", and "Contact Us", along with the text "Powered by Skelta BPM © Fujifilm India".

THE FLOW

Requestor

- Enter the required Quantity for the (it should not be more than Available Qty) & Press “Add” Button

The screenshot shows the Fujifilm FOC Process web application. The browser address bar displays the URL 115.254.122.215/FOCProcess/FOCRequest.aspx. The page has a header with the Fujifilm logo, the title 'FOC Process', and a 'Remaining Session Time' indicator. Below the header, there are tabs for 'Requestor' and 'Reports'. The 'Requestor' tab is active, showing a 'FOC Request' form. The form contains fields for Date, Division, Requestor Name, Customer Name, Service Type, Reason Code, Remarks, Request Number, Location, Customer Code(SoldToCode), Address, Customer Code(ShipToCode), and Contract / PO Number. Below the form, there is a table with columns: Material Code, Description, Plant, Storage, Available Quantity, and Quantity. The table contains one row with Material Code F114Y5396105B, Description Hard Disk Drive, Plant ZJAS, Storage zj11, Available Quantity 1.000, and Quantity. An 'Add' button is located below the table. The footer of the page includes links for FAQ's, Privacy Policy, Terms of Use, and Contact Us, and a note 'Powered by Skelta BPM © Fujifilm India'.

115.254.122.215/FOCProcess/FOCRequest.aspx

FUJIFILM FOC Process

Remaining Session Time(in minutes) : 5

Welcome
Amit Thakur [MEDICAL]

Requestor Reports

News Interstate Billing and for the states Jammu, Punjab and West Bengal !!!

FOC Request

Click to Show Search..

Date	1/22/2014	Request Number	FOC-MD220120140445
Division	MEDICAL	Location	West / Maharashtra / Mumbai
Requestor Name	Amit Thakur	Customer Code(SoldToCode)	0001004702
Customer Name	NIZAMS INSTITUTE OF MEDICAL SCIENCE	Address	- HYDERABAD - 500082
Service Type	Service Request	Customer Code(ShipToCode)	0001004702
Reason Code	Replacement Against CM	Contract / PO Number	replacement Against Extended
Remarks	Replacement Against Extended Warranty Attach here		

Material Code	Description	Plant	Storage	Available Quantity	Quantity
F114Y5396105B	Hard Disk Drive	ZJAS	zj11	1.000	

Add

FF - Main[ZJ11]

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THE FLOW

Requestor

- The records will be added and multiple parts can be requested for one Customer.

The screenshot displays the Fujifilm FOC Process web application. The browser address bar shows the URL `115.254.122.215/FOCProcess/FOCRequest.aspx`. The page has a purple header with the Fujifilm logo and navigation tabs for 'Requestor' and 'Reports'. The 'Requestor' tab is active, showing a form for creating a new request. The form includes fields for Date, Division, Requestor Name, Customer Name, Service Type, Reason Code, and Remarks. A modal dialog box is open in the center, displaying the message 'The page at 115.254.122.215 says: Item has been added.' with an 'OK' button. Below the form, there is a table for adding parts with columns for Material Code, Description, Plant, Storage, Available Quantity, and Quantity. The table has one row with the value '1.000' in the Available Quantity column. An 'Add' button is located below the table. The footer of the page contains links for 'FAQ's', 'Privacy Policy', 'Terms of Use', and 'Contact Us', along with the text 'Powered by Skelta BPM © Fujifilm India'. The Windows taskbar at the bottom shows the time as 12:30 PM on 22/01/2014.

Remaining Session Time(in minutes) : 8

Requestor Reports

News and West Bengal III.

FOC Request

Date 1/22/2014 Request Number FOC-MD220120140445

Division MEDICAL Location West / Maharashtra / Mumbai

Requestor Name Amit Thakur Customer Code(SoldToCode) 0001004702

Customer Name NIZAMS INSTITUTE OF MEDICAL SCIENCE Address - HYDERABAD - 500082

Service Type Service Request Customer Code(ShipToCode) 0001004702

Reason Code Replacement Against CM Contract / PO Number replacement Against Extended

Remarks Replacement Against Extended Warranty Attach here

Loading ...

Material Code	Description	Plant	Storage	Available Quantity	Quantity
				1.000	

Add

SrNo	Material Code	Description	Plant	Storage	Available Quantity	Quantity
------	---------------	-------------	-------	---------	--------------------	----------

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THE FLOW

Requestor

- Click on "Submit" Button.

115.254.122.215/FOCProcess/FOCRequest.aspx

FUJIFILM FOC Process

Remaining Session Time(in minutes) : 8

Welcome Amit Thakur [MEDICAL]

1. Please Dont Process FOC Invoice of Interstate Billir

Requestor **Reports**

News

Customer Name: NIZAMS INSTITUTE OF MEDICAL SCIENCE Address: - HYDERABAD - 500082

Service Type: Service Request Customer Code(ShipToCode): 0001004702

Reason Code: Replacement Against CM Contract / PO Number: replacement Against Extended

Remarks: Replacement Against Extended Warranty [Attach here](#)

Material Code	Description	Plant	Storage	Available Quantity	Quantity
Type here to search		Type here to search	Type here to search	1.000	

Add

SrNo	Material Code	Description	Plant	Storage	Available Quantity	Quantity
1	F114Y5396105B	Hard Disk Drive	ZJAS	zj11	1.000	1

Change page: < 1 > | Displaying page 1 of 1, items 1 to 1 of 1.

Submit **Save** **Cancel**

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EN 12:30 PM 22/01/2014

THE FLOW

Requestor

- There will a confirmation on Portal & mail

The screenshot displays the FUJIFILM FOC Process portal. A confirmation message box states: "The page at 115.254.122.215 says: FOC Request has been created. OK". Below this, a "Loading ..." dialog is visible. The main form contains fields for Customer Name (NIZAMS INSTITUTE OF MEDICAL), Service Type (Service Request), Reason Code (Replacement Against CM), and Remarks (Replacement Against Extended Warranty). A table lists materials with columns: SrNo, Material Code, Description, Plant, Storage, Available Quantity, and Quantity. The table shows one item: a Hard Disk Drive (Material Code: F114Y5396105B, Plant: ZJAS, Storage: zj11, Available Quantity: 1,000, Quantity: 1). The bottom of the page includes a footer with "FAQ's | Privacy Policy | Terms of Use | Contact Us" and a taskbar with various application icons.

SrNo	Material Code	Description	Plant	Storage	Available Quantity	Quantity
1	F114Y5396105B	Hard Disk Drive	ZJAS	zj11	1,000	1

THE FLOW

Requestor

- There will a confirmation on Portal & mail

The screenshot displays the FUJIFILM FOC Process portal. A confirmation message box states: "The page at 115.254.122.215 says: FOC Request has been created. OK". Below this, a "Loading ..." dialog is visible. The main form contains fields for Customer Name (NIZAMS INSTITUTE OF MEDICAL), Service Type (Service Request), Reason Code (Replacement Against CM), and Remarks (Replacement Against Extended Warranty). A table lists materials with columns: SrNo, Material Code, Description, Plant, Storage, Available Quantity, and Quantity. The table shows one item: a Hard Disk Drive (Material Code: F114Y5396105B, Plant: ZJAS, Storage: zj11, Available Quantity: 1,000, Quantity: 1). The bottom of the page includes a footer with "FAQ's | Privacy Policy | Terms of Use | Contact Us" and a taskbar with various application icons.

SrNo	Material Code	Description	Plant	Storage	Available Quantity	Quantity
1	F114Y5396105B	Hard Disk Drive	ZJAS	zj11	1,000	1

THE FLOW

Requestor

- Online Tacking is available via “Track FOC Request” in “Reports” Tab

The screenshot displays the Fujifilm FOC Process web application. The browser address bar shows the URL `115.254.122.215/FOCProcess/FOCRequest.aspx#x`. The application header includes the Fujifilm logo, the title 'FOC Process', and a user welcome message 'Welcome Amit Thakur [MEDICAL]'. A green navigation bar contains 'Requestor' and 'Reports' tabs, with 'Reports' being the active tab. Below this, a green banner reads 'Track FOC Request'. The main form area contains fields for Date (1/22/2014), Division (MEDICAL), Requestor Name (Amit Thakur), Customer Name, Service Type (dropdown), Reason Code (dropdown), Remarks, Request Number (FOC-MD220120145288), Location (West / Maharashtra / Mumbai), Customer Code(SoldToCode), Address, Customer Code(ShipToCode), Contract / PO Number, and Support Type (dropdown). At the bottom of the form is a table with columns: Material Code, Description, Plant, Storage, Available Quantity, Quantity, and M/C Serial. Each column has a search input field. An 'Add' button is located below the table. The footer of the application includes links for 'FAQ's | Privacy Policy | Terms of Use | Contact Us', the text 'Powered by Skelta BPM © Fujifilm India', and a Windows taskbar at the bottom showing the time as 12:53 PM on 22/01/2014.

115.254.122.215/FOCProcess/FOCRequest.aspx#x

FUJIFILM FOC Process Remaining Session Time(in minutes) : 15

Welcome Amit Thakur [MEDICAL]

Requestor **Reports**

Track FOC Request

DATE 1/22/2014 Request Number FOC-MD220120145288

DIVISION MEDICAL Location West / Maharashtra / Mumbai

Requestor Name Amit Thakur Customer Code(SoldToCode) Type here to search

Customer Name Address

Service Type Select here Customer Code(ShipToCode) Type here to search

Reason Code Select Contract / PO Number Type here to search

Remarks Attach here Support Type Select here

Material Code	Description	Plant	Storage	Available Quantity	Quantity	M/C Serial
Type here to search		Type here to search	Type here to search			

Add

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115.254.122.215/FOCProcess/FOCRequest.aspx#x

EN 12:53 PM 22/01/2014

THE FLOW

- The user can check the current status of the FOC request.

Requestor

The screenshot displays the Fujifilm FOC Process web application. The browser address bar shows the URL `115.254.122.215/FOCProcess/TrackRequest.aspx`. The application header includes the Fujifilm logo, the title "FOC Process", and a user welcome message: "Welcome Amit Thakur [MEDICAL]". A "Remaining Session Time" of 20 minutes is displayed. The main navigation bar has tabs for "Requestor" (selected) and "Reports", with a "News" section showing "West Bengal !!!".

Below the navigation bar is a "Search FOC Request:" section with input fields for "Request No:", "Customer Name:", "Contract:", "From Date:", and "To Date:", along with a "Search" button.

The main content area displays a table of FOC requests. The table has the following columns: Request Number, Requestor Name, Customer Code, Customer Name, Reason Name, Contract Number, SalesOrder, History, Detail, and Approvals. The table lists 10 requests, all with "Amit Thakur" as the requestor and various medical institutions as customers. The reasons for requests include "Replacement Against CMC", "REPLACEMENT UNDER WARRANTY", and "replacement under Warranty".

At the bottom of the table, it says "Change page: < 1 2 3 4 5 6 7 8 > | Displaying page 1 of 8, items 1 to 10 of 75." The footer includes links for "FAQ's | Privacy Policy | Terms of Use | Contact Us", "Powered by Skelta BPM", and "© Fujifilm India". The system clock shows "12:54 PM 22/01/2014".

Request Number	Requestor Name	Customer Code	Customer Name	Reason Name	Contract Number	SalesOrder	History	Detail	Approvals
FOC-MD220120140445	Amit Thakur	0001004702	NIZAMS INSTITUTE OF MEDICAL SCIENCE	Replacement Against CMC	replacement Against Extended Warranty		View	View	Show
FOC-MD210120141141	Amit Thakur	0001003684	DR. KETAN MUCHHALA	Replacement Against CMC	CMC	0000005635	View	View	Show
FOC-MD200120143601	Amit Thakur	0001007970	MATOSHRI DIAGNOSTIC CENTRE	REPLACEMENT UNDER WARRANTY	replacement Waanty	0000005636	View	View	Show
FOC-MD200120146343	Amit Thakur	0001008626	MAA SHARDA HOSPITAL	REPLACEMENT UNDER WARRANTY	Replacement Warrantny	0000005632	View	View	Show
FOC-MD170120142440	Amit Thakur	0001000155	VRR Diagnostic Services Pvt. Ltd.	REPLACEMENT UNDER WARRANTY	replacement Warranty	0000005628	View	View	Show
FOC-MD160120146707	Amit Thakur	0001006833	DR JIGAR SHAH	REPLACEMENT UNDER WARRANTY	replacement Warrantny	0000005619	View	View	Show
FOC-MD150120148863	Amit Thakur	0001001942	Dr.Roy's Diagnostic Centre	Replacement Against CMC	replacement CMC	0000005608	View	View	Show
FOC-MD110120140653	Amit Thakur	0001000381	NARAYANA HRUDAYALAYA HOSPITAL	Replacement Against CMC	replacement Warranty	0000005597	View	View	Show
FOC-MD100120140617	Amit Thakur	0001008601	Santi X-Ray Clinic	REPLACEMENT UNDER WARRANTY	Replacement Warranty	0000005594	View	View	Show
FOC-MD100120141865	Amit Thakur	0001007970	MATOSHRI DIAGNOSTIC CENTRE	REPLACEMENT UNDER WARRANTY	replacement under Warranty	5595	View	View	Show

REQUESTER'S PART IN FOC PROCESS

Order Creation in SKELTA

Maintaining the correct records for requests raised

Check with the approver in case of delay in response

Follow the simple steps; described in the video.

THANKS

FOR YOUR PRECIOUS TIME